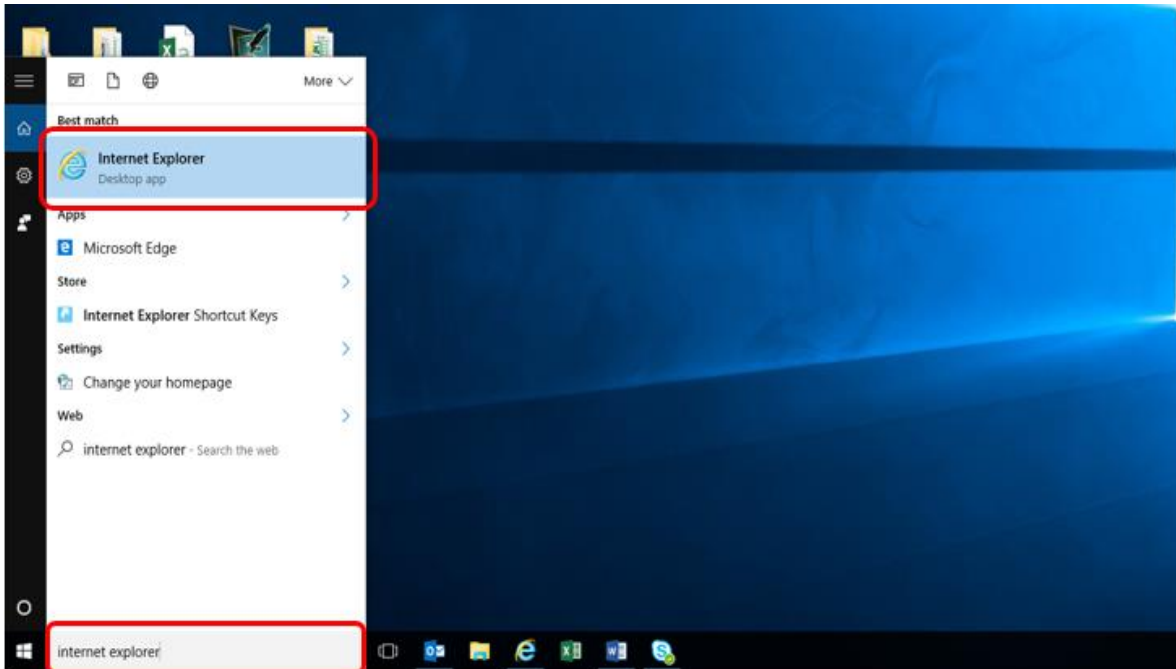


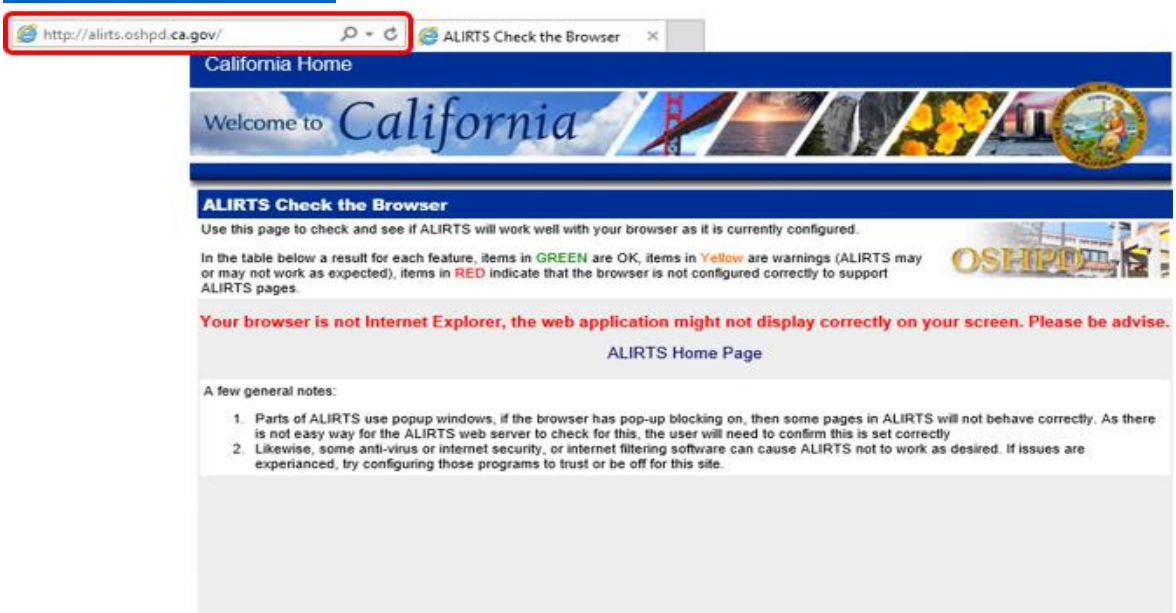
Windows 10 Microsoft Edge Compatibility Issue

If you are using Microsoft Edge, please follow the below instructions on how to use Internet Explorer 11 to access ALIRTS.

1. On the Windows home screen, click the box field located on the bottom left. Type in **“Internet Explorer”**. Then select and click on the Internet Explorer application.

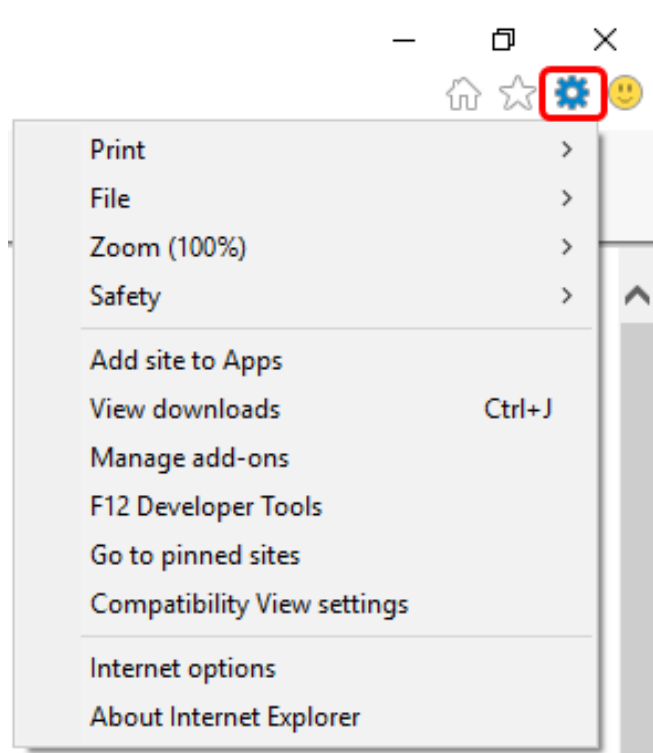


2. A new Internet Explorer window will open for you. Type the ALIRTS web address <http://alirts.oshpd.ca.gov>

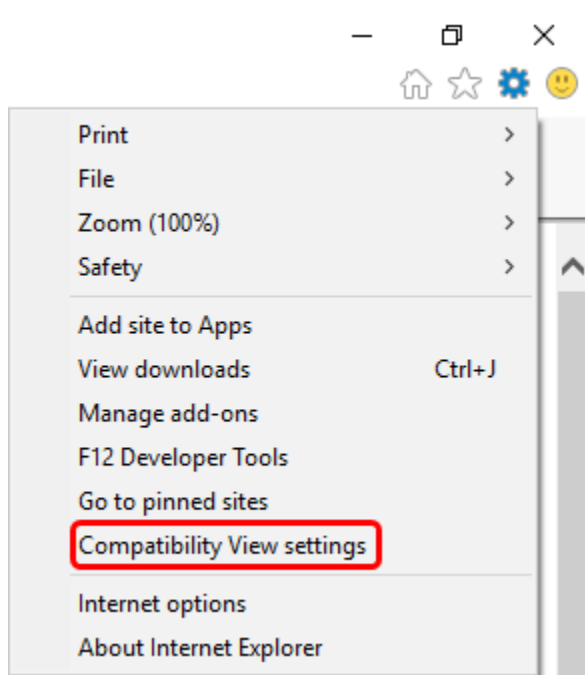


3. Next, locate the “Compatibility View Settings”

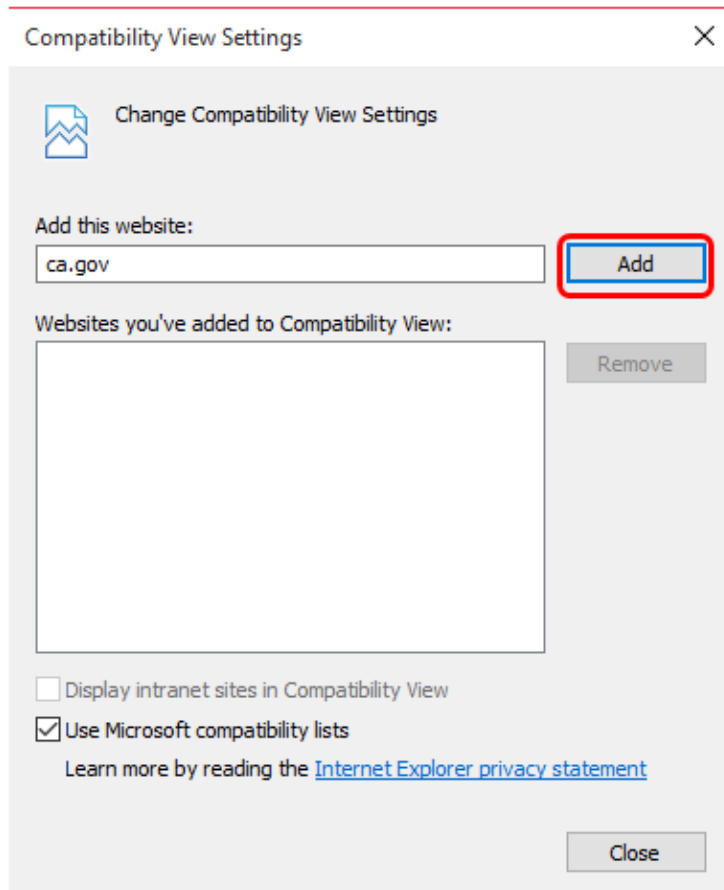
- a.** Go to the gear icon in the top right corner of your screen



4. Then click “Compatibility View Settings”



5. In the “Add this website:” box, type in “*ca.gov*” and click “Add”



Compatibility View Settings

Change Compatibility View Settings

Add this website:

ca.gov

Add

Websites you've added to Compatibility View:

Remove

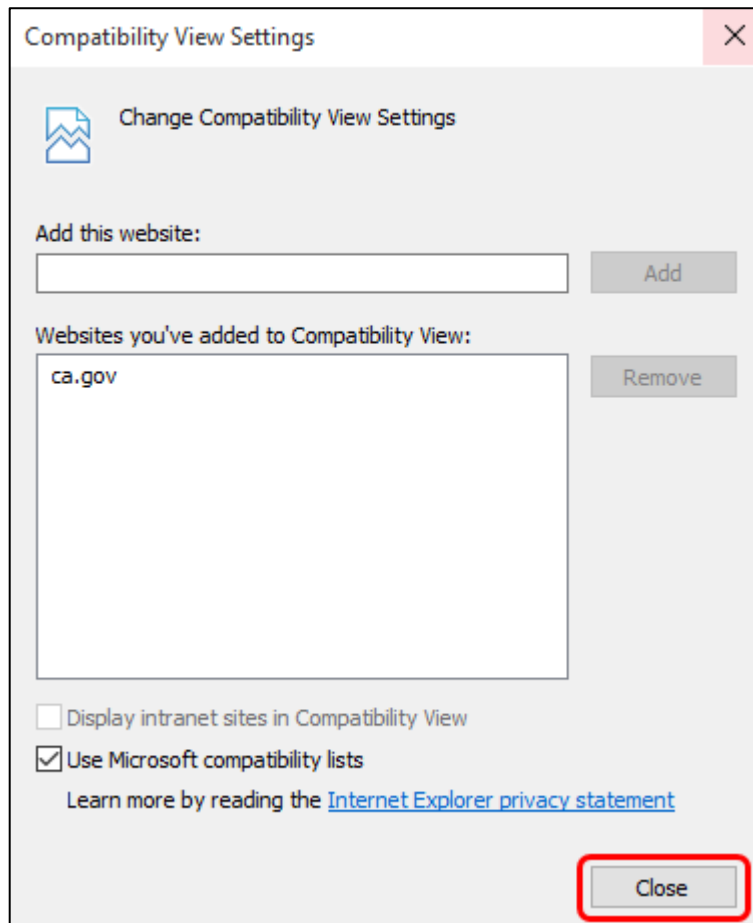
☐ Display intranet sites in Compatibility View

☒ Use Microsoft compatibility lists

Learn more by reading the [Internet Explorer privacy statement](#)

Close

6. Click **“Close”** at the bottom.



7. After you click **“Close”** the page will refresh and allow you to login